

## Policy 7.01 Implementation Plan/Progress Report

Timeframe: December 2008 – December 2009

The Shoalwater Indian Nation and the Aberdeen Community Service Office/South Bend Community Service Office

Implementation Plan				Progress Report
<p><b>Goals/Objectives</b></p> <p>Prepare and disseminate pertinent statistics on American Indian community and participant populations, numbers of American Indian participants served and other relevant data.</p>	<p><b>Activities</b></p> <p>Shoalwater Tribal members</p> <p>Receive those services for which they are eligible from the Aberdeen or South Bend Community Service Office;</p> <p>CSO staff will question clients regarding Tribal affiliation and review and update coding as necessary when American Indian clients apply for benefits and/or at the time of their eligibility review;</p>	<p><b>Expected Outcome</b></p> <p>To coordinate appropriate service delivery, case management and case transfers;</p> <p>Maintain a high degree of accuracy through constant monitoring of demographic data;</p>	<p><b>Lead Staff and Target Date</b></p> <p>Shelba Marracci and Cathey McMurry: There is an on-going communication with the Shoalwater Tribe and the Leadworker, Cathey McMurry and Social Worker, Kevin McMurry, from South Bend.</p> <p>There is also communication between Shelba Marracci and Kathirine Horne, Shoalwater Tribal Representative as</p>	<p>The following are the number of Shoalwater Tribal members coded for service through the Aberdeen or South Bend Community Service Office:</p> <p>Medical assistance: 18</p> <p>General Assistance: 1</p> <p>TANF: 2</p> <p>Basic Food: 11</p> <p>There is ongoing communication between the Shoalwater Indian Nation and the Aberdeen and South Bend CSO on the subject of “services provided”;</p>

			new information becomes available. Ongoing	
<p><b>Goals and Objectives</b></p> <p>Work with the Tribe to determine the need for, negotiate and/or implement local Tribal-State agreements, protocols, MOU's, contracts, or processes.</p> <p>Ensure communication with tribal governments, landless tribes, and off reservation American Indian organizations for information sharing, consultation, joint planning, and problem solving;</p>	<p><b>Activities</b></p> <p>Identify needs of Shoalwater Nation Tribal Members and whether current programs and policies meet these needs.</p> <p>Identify outstanding issues/gaps in service and develop performance expectations, which can be implemented, monitored and evaluated;</p>	<p><b>Expected Outcome</b></p> <p>Identification of areas for process improvement;</p> <p>Improved service delivery to Tribal members;</p>	<p><b>Lead Staff and Target Date</b></p> <p>CSOAs; Shelba Marracci and Karen Klinger</p> <p>Steve Hall: Social Service Supervisor,</p> <p>Lorraine Van Brunt: Tribal Community Worker</p> <p>Kathirine Horne, Shoalwater Tribal Representative</p> <p>Ongoing</p>	<p><b>Progress</b></p> <p>Clear communication lines are in place and work well, via telephone calls, e-mail and Liaison contacts;</p> <p>The CSO Human Resources person electronically transmits contact lists (phone lists).</p> <p>A good Tribal, CSO relationship has developed as a result of frequent contacts and an excellent ongoing working relationship;</p> <p>At our recent joint 7.01 meeting the upcoming DCS Child Support 101 training was discussed. The CSO offered to be part of this staff training if the tribe feels this to be beneficial.</p>
<p>Train CSO staff on major principles of federal Indian law.</p>	<p>Present regular training to CSO staff on the major principles of Federal Indian Law;</p>	<p>Increased knowledge of the principles of Federal Indian Law creating a better understanding for individual staff as they serve Shoalwater Tribal</p>	<p>Karen Klinger, CSOA in Aberdeen plans to set up a joint Government to Government Training in the summer of 2009,</p>	<p>The last Government to government training took place at the Aberdeen CSO on May 23, 2006; the plan is to repeat as needed.</p>

		Members;	if training funds are available.	
<p>Goals and Objectives</p> <p>The Native American Tribal Liaisons' role in the Aberdeen Community Service Office is to maintain a positive and productive relationship with the Quinault Indian Nation;</p>	<p>Activities</p> <p>Tribal Visits;</p> <p>Home visits;</p> <p>Review of commodities;</p> <p>All other duties as appropriate to be determined by the Tribe and the CSO;</p>	<p>Expected Outcome</p> <p>Regular Tribal visits to assist Tribe and to facilitate information and communication between the Tribe and the Community Service Office;</p> <p>Home visits related to potential sanctions and Work First participation;</p> <p>Monthly reviews commodities against Basic Food to determine potential duplicates services;</p> <p>To fulfill Tribal needs that can be accommodated by the Native American Liaison relative to the CSO mission;</p>	<p>Lead Staff and Target Date</p> <p>Lorraine Van Brunt, Tribal Community Worker; Steve Hall,, CSO Social Service Supervisor; Kathirine Horne, Shoalwater Tribal representative</p> <p>We need to establish a regular schedule in which the CSO Community Worker pays visits to the Shoalwater Tribal Center. Schedule to be set by 4/1/09.</p>	<p>Progress</p> <p>We currently have a new Tribal Liaison; communication appears to be working well;</p>